

Frequently Asked Questions COVID-19 (Coronavirus)

1. What is happening?

There is currently an outbreak of a Novel Coronavirus which is the virus responsible for causing the disease now known as COVID-19.

2. Where can I find the latest information, guidance and support?

<https://www.nhsinform.scot/illnesses-and-conditions/infections-and-poisoning/coronavirus-covid-19>
[Health Protection Scotland](#)

3. What is the latest advice from the Scottish Government?

Those most at risk are strongly advised to reduce unnecessary contact.

To slow the spread of COVID-19 (coronavirus) the general public are being asked to stay at home as much as possible and **avoid unnecessary social contact**.

People over 70 and those who have high risk and underlying health conditions are being strongly advised to stay at home as much as possible and significantly reduce unnecessary social contact.

The advice is that people should:

- minimise social contact by avoiding crowded areas and large gatherings, including religious congregations and smaller gatherings such as restaurants, pubs, bars, clubs, cinemas and gyms
- avoid using public transport as much as possible
- work from home when possible
- follow the latest health and travel advice, and follow basic hygiene precautions, such as washing hands frequently, not touching their face and covering their nose and mouth with a tissue when coughing or sneezing

People showing symptoms suggestive of coronavirus should stay at home for seven days and only contact **NHS 111** or their local GP if their symptoms worsen during that period.

4. How do I know if I should self-isolate?

The most common symptoms of COVID-19 are recent onset of:

- new continuous cough and/or
- high temperature (above 37.8°C)

All members of a household where someone has suspected symptoms should stay at home for **14 days**.

5. Is the College closed?

Teaching at the college has been suspended from 5pm on 17 March until 20 April, however this will be reviewed. College services will currently remain available

including student funding, and libraries until further notice. As and when there is a change to this plan we will confirm immediately via the college website and social media.

6. How can I access online learning?

You can access the VLE from the quick links on our website or by visiting <https://vle.glasgowclyde.ac.uk/>

7. Is there any ICT support for Students?

Yes, please remember to register for the online Password Reset system using the below link:

<https://passwordregister.glasgowclyde.ac.uk/default.aspx>

Should any student experience technical difficulty with passwords, please contact the ICT Support service on 0141 272 0633

8. What will happen to bursary payments?

The College plans to continue to provide bursary support to all students who remain engaged on their courses.

If you have a specific enquiry regarding your bursary, please contact student funding funding@glasgowclyde.ac.uk

9. What about student placements?

During the period of suspended face-to-face teaching and learning, students are not required to attend external placements.

10. Can I still apply for a course starting in August 2020?

Yes, applications are still being accepted for 2020/2021. We will endeavour to continue to make offers directly to applicants.

11. Will interviews still be taking place?

Interviews after 5pm on 17 March 2020 are cancelled. If you have applied for a course and had an interview scheduled we will be in touch to update you further, please keep checking your emails and online account regularly.